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Your home should tell a story about you, together we will work to figure how to tell it.

C O N T A C T

We find the process runs smoothest when we feel connected, below is the best ways to contact us:

B U S I N E S S H O U R S

M o n d a y - T h u r s d a y
1 0 A M - 6 P M

F r i d a y
1 0 A M - 4 P M



P H O N E

0 1 2 1 5 7 4 7 1 3 3



M O B I L E

0 7 7 6 6 0 8 2 5 9 4



E M A I L

kyle@kbfdesign.co.uk



I N S T A G R A M

@k b f _ d e s i g n

T E S T I M O N I A L S

“Kyle’s vision is way beyond anything we could have imagined”
-I.PHEDON

“I don’t know what I would have done without him”
-A.BARBER

D E S I G N P R O C E S S

STAGE ONE

Client profile development
Details Site Survey
Budget Analysis
Site Information and Restriction

Outcome: Formal details brief supplied to the client clearly outlining the scope for the project.
Approximately 12 hours of design time over 4 weeks

STAGE TWO

Research and development to establish the high level design concept
(this is intended to challenge the client to ensure the best outcomes are achieved.)
Sample ordering
Mood boards are generated and 3D models built to show scope of works.

Outcome: Mood boards and illustrative visuals supplied to client for feedback.
Approximately 18 hours of design time over 4 weeks

STAGE THREE

Testing and development of design concepts.
Budget Evaluation
Design Program Elevation
3D Model Renders

Outcome: Client Presentation
Approximately 13 hours of design time over 4 weeks

STAGE FOUR

Procurement of ready made items
Tender Packs created for bespoke items.
Finalised quote for install.

Outcome: Installation Program.
Approximately 19 hours of design time over 4 weeks

STAGE FIVE

Onsite installation of items.

Outcome: Final Client sign off.
Approximately 6 hours over 1 or 2 days.

P O L I C I E S

FEES AND PURCHASING

FEES

Design fees are paid based on a retainer basis. Client are supplied with the a project timeline showing hours allocated per month and payment dates. Payment are made in advance except the final sign off payment after install.

PURCHASING

Payment of 50% required for bespoke items at the point of order. Designs signed off individually at the point of order.

Full payment required for ready-made items required at the point of order.

Payments can be made by Bank Transfer or Credit Card. Additional fees of 2% will apply to paymnts made by Credit Card Invoices are to be paid within 10 of days from receiving it. Late fees of 10% will be applied after 14 days for all late invoices.

RETURNS

Design fees are non-refundable.

Custom products are non-refundable, thought we will always do out utmost to resolve any potential issues. Retail products may be refundable when available by the retailer. Restocking fees may apply and will be set by the retailer/manufacturer. When purchases are made by the KBF_design, KBF_design will be responsible for returns, exchanges, and refunds when possible depending on supplier terms and condition.

MARKUP

When items are purchased on behalf of the client by the KBF_design. A standard 30% markup will be applied to the EX VAT purchase cost of the item whether that be retail or trade price.

WARRANTIES

Warranties for purchases will be registered to the client. All warranty claims will be the responsibility of the client.

CONTRACTORS

As part of our projects, we regularly work with third party contractors and tradespeople.

Sometime clients will ask us to recommend contractors. Clients must establish a separate agreement with the third-party contractors. We are unable to provide a warranty or guarantee of the quality of work and is not responsible for their performance.

ADDITIONAL SERVICES

Delivery receivers and Install service, as many of our clients are not able to be in to receive multiple redeliveries. We can receive all small/medium size packages on our client's behalf, check them and then install in one drop at a time so suit you.

KBF_design can offer design/project management services to ensure the design is delivered correctly and kept on track. This will allow us to undertake design briefings, site meeting, (virtually or in person). This is charged at an hourly rate of £75 per hour plus any travel expense (agreed in advance)

PHOTOGRAPHY & VIDEOGRAPHY

Photographs or videos of your project may be used from time to time for marketing purposes. Photography will have no identifying information. By signing the letter of agreement, you release KBF_design from any liability with project photographs or video

INTELLECTUAL PROPERTY

All concepts/ drawings/ renderings/ videos known as "project documents", prepared by KBF_design will remain at all times KBF_design property. Project Documents may not be used by Client for any purpose other than completion of project. Clients may share images of "project documents" publicly or on social media, we kindly request that all sharing credits KBF_design (@kbf_design)

B U D G E T G U I D A N C E

Based on our past experience we have created guide budgets per room based on our preferred suppliers. This is only to be taken as a guide as each project is tailored to the client.

LIVING ROOM

£35,000

KITCHEN

£65,000

DINING ROOM

£35,000

BEDROOM

£30,000

DRESSING ROOM

£35,000

BATHROOM

£30,000

HOME OFFICE

£25,000